



## IMPORTANT Warranty & Technical Support Information

### Warranty Claim/RMA:

Before returning a faulty T4000 to your distributor for warranty replacement **you must first get an RMA support ticket number** from the multipath-IP support team.

Contact our support team using the details provided below. You will be provided with a ticket number which must be provided to your distributor to receive a replacement under warranty.

### Multipath-IP T4000 technical support:

The Multipath-IP product suite including the T4000 have a dedicated support team that you can contact by phone during business hours Australian eastern standard time or anytime by email to the support email address below.

Phone: **+61 3 9780 4300** *Press 1 for support, followed by 2 for Multipath support.*

Email: [multipath.support@innerrange.com](mailto:multipath.support@innerrange.com)

**Note:** *Please ensure you have the serial number of the product when you contact support.*

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