

The Superior Choice in Wireless IP Alarm Communicators



CSV IP Reporting Via T4000

The T4000 and T4000 Lite products are able to provide an IP based panel connection for Contact ID reporting. The T4000 will send any alarms received to the Monitoring centre via the Multipath IP system.

To setup a compatible Panel to send Contact ID events to the T4000 using CSV/IP, the panel must have IP connectivity to the T4000's IP port using an Ethernet cable directly or through a router or switch.

Connection Diagram



CSV IP format information

The T4000 is able to receive a string that contains a username, password, Client code, Contact ID string and text/URL string separated by an @ symbol.

Example compatible string:

username,password,1234,18113001003@this is a test text string

The Contact ID message 1234 18113001003 would be have been decoded by the CMS as: 1234 = Account 181 = new event 130 = burglary event type 01 = area 003 = zone @this is a text string = optional text or URL

Note: The T4000 does not require a username or password and will accept any data in these fields.

Note: By default the T4000 will ignore the received client code and replace this with its own client code when passing the event to the control room. To enable client code passthrough enable the 'Multi Client Code' feature in the multipath client software.



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Setup Guide

Step 1: Enable CSV IP on the T4000 using the Multipath IP Client software or SkyCommand portal. When in CSV IP mode the 'PANEL' LED will alternate green/amber in colour

🚧 STU Details		_		×					
🛛 🔚 Save Changes	ሩ Cancel Changes 🐺 Save & Write Programming								
STU Programming	Upload / Download Schedules SkyCommand Users STU Console Router Config Programming Preview								
General Hardware Info									
Site Name	jason's test Model T4000 Lite Version	4.8.2.4922							
Enrollment Date	Monday , 28 February 2022 Serial Number TL014829 Network	4G SI	Ms 2						
Time Zone	(UTC+10:00) Canberra, Melbourne, Sydney SIM 1 Serial 89610185002768354718	SIM 1 Serial 89610185002768354718							
	SIM 2 Serial 8965011611220195223								
- Alarm Communicati	Alam Communications Advanced Configuration								
Communications M	ode CSV / IP Uisable 910 PABX Detection Disable GSM Firm	Disable 910 PABX Detection Disable GSM Firmware Update							
Serial Interface	RS232 - Uart V Preferred SIM Auto (recommended)			~					
Client Code	01.9866 Multi Client Codes # Name Enabled Swap Seal A	arm Sea	Alarm Only	^					
Reporting Format	Contact ID V 1 ZONE1		\checkmark						
	2 ZONE2								

Step 2: Connect the T4000 Ethernet port to the panel or local network port

Step 3: Configure the T4000 static IP address in the Multipath IP client software

Ethernet Configuration		Additional Settings			
IP Addressing		СР	۲	St	atic
IP Address	192	. 168 .	1		10
Subnet Mask	255	. 255 .	255		0
Gateway	192	. 160 .	1		1
DNS					
Send Port No	0		+		
Notes					

Note: ensure that you also set a gateway address for the static address to be applied correctly

Step 4: Configure the Panel settings to connect to the T4000's IP address using port 40000

Step 5: Trigger alarms to test reporting to the control room



Additional IP Addressing information

Direct Connection with Static IP addressing:

In this configuration the T4000 and the Panel are connected to each other with a single ethernet cable or through a network switch. Both the T4000 and the Panel must be programmed with a static IP address with the same subnet for example T4000 IP address = 192.168.1.1, Panel IP address = 192.168.1.2

Connection through a network with Dynamic IP addressing:

In this configuration the panel and T4000 will get an IP address from the local LAN. Note: when Dynamic IP addressing is used the local network DHCP server must reserve a static IP for the T4000 MAC address otherwise the panel connection could be broken if the T4000's IP address is changed.



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